

We help separating parents focus on the needs of their children and resolve disagreements without going to court.



A Family Relationship Centre is ...

... a place to go for support and information at any stage in a family relationship: from the early days of starting a relationship, during marriage or long-term commitment, and during and after divorce or separation.

We help you find information and services that strengthen and support the relationships in your family. The focus is always on what is best for the children in the family.

Contact us

68 Charter Street, Ringwood 3134
(Melway 49 F8)

t 9871 6300

f 9879 7640

e frcintake@ringwoodfrc.org.au



Car parking at Ringwood Square

Wheelchair access

Interpreters available



Ringwood

Family

Relationship Centre

Information about the centre
and our services



An Australian Government Initiative

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Getting in touch

If you are in a relationship and would like some advice or you have concerns you would like to discuss, you can phone us or visit the centre.



Our Opening Hours are Mondays and Fridays 9am-5pm; Tuesdays, Wednesdays and Thursdays 9am-8pm. Our Intake Assessment Worker is also available Mondays to Fridays 9am-5pm.

We:

- ✓ listen to your concerns and help you clarify what you and your family need, particularly your kids
- ✓ give you advice on the options available to meet the needs of you and your family.

How do we do this?

- ✓ We invite you to come in to talk with us about your situation.
- ✓ We provide information about services that can help and introduce you to these services.
- ✓ We invite other people who care about your family to talk about the issues and focus on what is best for the child/ren.

Other work we do... Parenting plans

If you are separated or in the process of separating and have children, we can help you develop a **parenting plan**. A parenting plan focuses on the care and well-being of your children. It can include:

- ✓ the day-to-day responsibilities of each parent/significant person
- ✓ practical considerations of a child's daily life
- ✓ ways to manage long-term decisions.

Mediation

If you are having trouble agreeing on what is best for your kids, we can provide a mediation service where the parents and other significant people involved (e.g. grandparents) have an opportunity to:

- ✓ develop and consider options to resolve issues, and
- ✓ reach agreements about what is in the best interests of your children.

Facilities

At the centre we provide public internet access and a safe space to make a telephone call. Ask our duty worker.



Can children come to the centre?

Yes. We provide a space with toys but we can't supervise children. A responsible adult must be with children at all times. Talk to us about other options if you have an appointment but can't organise child care.

Fees

Most services are **free**. Fees are charged after the first 3 hours of a joint session at a rate of \$1 per hour out of every \$1k of your gross income. Ask the Intake Assessment Worker for details. Health Care Card holders are exempt from fees.

Required information

The Australian Government requires certain information for statistical purposes. You will be given clear Privacy Information when you first visit our centre.

For more information about family support services throughout Australia contact:

Family Relationship Advice Line
1800 050 321

from 8 am to 8 pm Mon to Fri, 10 am to 4 pm Sat.
Or check the website at
www.familyrelationships.gov.au

