

**OUR NAME
IS CHANGING,
BUT OUR
SERVICES
WILL REMAIN
THE SAME**

In 2014 Knox Community Health Service merged with EACH to integrate our health services and build an extensive network of community health programs.

We then changed our name to Knox Social and Community Health - a service of EACH. From July 2016 our Ferntree Gully and Wantirna locations are being renamed as EACH, joining the wide network of local EACH health services.

We will continue to provide the high quality, local, personalised health services that you expect. Feel free to talk to us about our new name, we would love to hear your feedback.

each



Frequently Asked Questions About Our Name Change

Why is Knox Social and Community Health changing its name to EACH?

In late 2014 EACH and Knox Community Health Service merged together to integrate their health services, with the added benefits of a more extensive network of social and community health programs and locations across the Eastern region of Melbourne. Our name was changed to Knox Social and Community Health - a service of EACH.

Changing our name to EACH will help avoid consumer confusion for clients who receive services from multiple locations.

Who is EACH?

EACH provides an integrated range of social, health, disability, counselling and mental health services across Australia.

EACH recognises that health and wellbeing are significantly impacted by employment, homelessness, financial difficulties, social exclusion and addiction, so they offer a wide range of supports to assist members of our community to lead happier, healthier lives.

EACH has evolved over the last 41 years to become a responsive, community based organisation with locations along the national eastern seaboard.

For more information about EACH and their services, please call 1300 003 224 or visit each.com.au.

When will this name change take effect?

Our Ferntree Gully and Wantirna locations will be renamed as EACH by the end of July 2016. You may have seen the EACH name in use before this date, as Knox Social and Community Health has had integrated health services with EACH for over two years.

How will this name change affect the service I receive?

We will continue to offer our clients the local, personalised service they have come to expect from us. There will be no interruption to the services you receive and please free to ask us about other EACH services that you may be eligible for in the region.

As well as providing a broader range of services to the community, the merger has strengthened our ability to advocate with a more effective voice within the health and community sector.

How will this name change affect the staff at Knox Social and Community Health?

The interests of clients, staff and volunteers of both organisations were given the highest consideration as part of the merger plan. This merger has given greater opportunities for a strengthened integrated health setting, allowing for wider pathways for referrals and resources.

Who can I speak to if I have further questions about the name change?

Please feel free to talk to any of our staff about our new name, we would love to hear your feedback or any further questions you may have. You can also give us feedback via our feedback brochure or by calling 1300 003 224 or visit each.com.au.