

GP Speciality Clinics

75 Patterson Street,
Ringwood East



🕒 Monday to Friday
8.30am - 5:00pm
by appointment only

🏠 75 Patterson Street,
Ringwood East, 3135

☎ (03) 9837 3900 for an
appointment or 1300 003 224
for all enquiries

✉ gpclinic@each.com.au



The Sexual & Reproductive Healthcare Clinic:

- Contraceptive choices
- Long Acting Reversible Contraception (IUD, Implanon)
- Cervical screening
- Pregnancy and fertility care
- Maternity shared care
- Menstrual health care
- Menopause Care
- Emergency contraception advice
- Medical Termination of Pregnancy
- Immunisation
- PrEP
- Blood Borne Virus and Sexually Transmitted Infection (STI) checks
- Referral to external specialists in sexual and reproductive health

The Refugee Health Program

The Refugee Health Program provides refugee and asylum seekers with:

- Comprehensive Health Assessment
- Care Planning and referral for chronic and complex health needs
- Catch-up Immunisation and Mantoux testing
- Health promotion and education
- Advocacy
- Interpreter Services for consultations

Facilities:

EACH caters for all people including those living with a disability

- Main access is through a wide front door
- Disabled access toilet
- Adjustable electronic examination tables for ease of assessment.



Disabled parking and taxi drop off zones are close to the main entrance.



Professional interpreter Services are arranged when required, on site or by telephone.

Transport:

Ringwood East Station is a 5minute walk.

Parking:

Available on site or 2hour parking in the street.

Costs/fees:

General Practitioner consultations are bulk billed Nursing consultations are free

Communication:

Our Community Health Nurses are available to answer any questions or concerns you have and can also direct you through to the doctor as appropriate. If a nurse is not available our administration officers will ask you to leave a message and a nurse will return your call as soon as possible.

Most communication, outside of consultations, will be by the phone, including SMS messaging for appointment reminders, or letter. Please let us know what you prefer and update us if your contact number or address changes.

Test results:

These are managed with confidentiality. You will be required to make a return appointment to receive and discuss your results.

Rights, privacy and confidentiality:

EACH GP practice staff encourage all clients to be actively involved in their care planning and treatment. Longer consultations are available when needed to support this participation. All your health information and medical records are confidential and only authorised staff will have access to this information.

Feedback and complaints:

We invite your feedback and comments at any time either by phone, in writing or through the feedback forms available in the waiting room. You can also call the EACH Customer Liaison Officer on 1300 003 224

You can also contact the Victorian Health Complaints Commissioner if you wish to discuss your concerns with an independent authority.



Level 30, 570 Bourke Street,
Melbourne, Victoria, 3000



Phone (03) 8601 5200 or
toll free 1800 136 066

In case of emergency:

EACH GP Clinics do not offer emergency care for acute health conditions such as chest pain or breathing problems.

In the event of a health emergency please phone **000** for an ambulance or go directly to the Emergency Department of the nearest public hospital.

After Hours Services:

Clients can contact the Doctor Doctor Locum Service on 13 26 60 for after-hours home visits or phone advice.

All consultations are bulk billed.

Our Team:

We have 5 doctors, 1 Nurse Practitioner, 5 Registered Nurses, and 3 administration staff to help you with your health care needs.

General Practitioners:

Dr Micaela Kemm MBBS FRACGP

Dr Jane Russell MBBS FRACGP

Dr Ann Watt MBBS FRACGP

Dr Tina Schmidt MBBS FRACGP

Dr Catherine Samuel MBBS FRACGP

Registered Nurses:

Jude Murray RN/ Team Leader

Jane Howden RN

Maria Loupetis RN

Trevina Hopton RN

Alison Lin RN

Nurse Practitioner:

Merilyn Spratling NP/ Refugee Health Program Coordinator

Administration Officers:

Julie Cassidy

Linda Pratt

Kham Lian

