

financial counsellors offer:

- A free and confidential service
- Assessment of your financial situation
- Advice if you can't pay bills, fines or debts
- Assistance to work out payments with creditors
- Help with budgeting
- Information about bankruptcy
- Information about possible government assistance
- Consumer information
- Information about your legal rights

how to contact us

Our offices are in Ringwood, Wantirna South, Healesville, and Yarra Junction.

For further information contact 9871 1800

The funding for this service is provided by Consumer Affairs Victoria on the approval of the Minister for Consumer Affairs.

eastern access community health
partners in building healthy communities

main office

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financial counselling



The Financial Counselling service is free to low income earners and Centrelink recipients living or working in the City of Maroondah, the City of Knox, Healesville, Yarra Junction and the surrounding areas.

do you have money worries?

- Too many debts?
- Can't pay bills?
- Being harassed by banks, finance companies or debt collectors?
- Behind in your payments?
- Frightened of losing your possessions?
- Hit by unexpected unemployment or illness?

A financial counsellor might be able to help!

a financial counsellor will:

- Offer information
- Discuss options available to you
- Provide you with knowledge to regain control over your finances

a financial counsellor won't:

- Take over your finances or deal directly with money
- Offer investment advice
- Do tax returns
- Judge you on how you manage your money

what do I bring?

If possible please bring with you to your appointment:

- Loan contracts
- Debt statements, demands, bills, etc
- Any documents relating to your debts
- Letters from creditors
- Details of Centrelink and or income from all sources
- A list of creditors

